

Coronavirus

Covid19 Infection prevention Policy - Nov 2021 update

TPG Disableaids Ltd (the “Company”) aim is to cause the minimum disruption by mitigating the impact of *all* current and possible future strains of Coronavirus (Covid-19) to our customers, general public, staff and their families.

We recognise that at any time the Coronavirus is likely to affect our levels of staff which cannot at this stage be predicted. With a commitment to the **Corona Virus Act 2020** we have Risk Assessed our work activities and introduced measures to mitigate the risks of transmission of the Covid Virus and to ensure the health of our workers, customers and community.

These measures are compliant with the relevant **The Health Protection (Coronavirus, Restrictions)(England) Regulations 2020** and current Government/PHE/HSE guidelines. These measures will be reviewed, amended and implemented as legislation and guidelines are revised and as are relevant to our business.

Current measures include but are not limited to:

- All staff are vaccinated with “Booster” vaccination program on-going
- All necessary PPE – masks/face coverings, face shields, gloves, aprons etc are readily available where required by current/local legislation
- Continued good, regular hand hygiene using either soap & water or Hand Sanitiser
- Compliance with current Government Guidelines where business requires visiting Care Homes/Care Home settings (post 11th November 2021)
- Social distancing to current Government/PHE guidelines
- Disinfecting surfaces, tools and equipment, vehicle cabs etc
- Ensuring that managers and staff are aware of the symptoms of Coronavirus as currently outlined by Government bodies and procedures to be followed should anyone display any of these symptoms or receive a positive test result.
- A limit to the amount of customers present in our showroom at *any* one time has been implemented – this is displayed and under constant review as legislation and guidelines are revised. We require that visitors to the showroom (trade or customers) and showroom staff wear appropriate face covering(s) for the safety of all concerned.
- Adhere to “Test & Trace” strategy
- Staff are encouraged to make use of Lateral Flow test kits which are readily available to all staff

Whilst measures are in place and guidelines are adhered to, the Company recognises that an individual may still succumb to the symptoms/effects of the virus or unknowingly carry/transmit it (asymptomatic), therefore continued practice of preventative measures by all staff is encouraged.

Cont'd over.....



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The Company continuously monitor and review available advice from different bodies including Independent External H&S consultant, Honest Employment Law Consultancy, CIPD, PHE and other relevant Government platforms including Gov.uk & Gov.Wales.

Regular Covid themed tool box talks for employees to make them aware of any updates to procedures associated with their work are instigated and staff are encouraged to discuss a) any concerns they may have regarding Covid-19 and b) their work situation with their line manager.

Although it is not now mandatory to wear face coverings in most settings, staff are expected, recommended and encouraged to continue wearing a face covering in crowded and enclosed spaces where you come into contact with people you don't usually meet. In particular, where the risk of transmission is likely to be greater.

We politely request, appreciate and rely upon the support of private customers and local authority/housing association management in keeping ourselves updated on any Covid related circumstances, self isolating, shielding etc which may affect us attending their properties.

TPG Disableaids also have a Business Continuity plan in place should ill health exceed 50% reduction in staff in the short term. This ensures that we meet contractual obligations of service delivery. Longer term solutions may include agency office staff and network loaning of technical staff from similar trades within the industry.

Supplier failure is mitigated by the independent nature of our business whereby we strive to have a range of suppliers for each type of equipment we provide and customer failure is controlled by spreading our trading over a wide range of products to a geographically wide range of customers.

19th November 2020



Managing Director



Senior Engineer/H&S Admin

Rev'd 17/06/21 – Amended to include “all current and possible future strains of Coronavirus” – PRW

Rev'd 17/11/21 – Amended to include “All staff are vaccinated...”, “All necessary PPE readily available...”, “Compliance with current Gov't guidelines re: Care Homes etc...”, the availability of Lateral Flow tests, a paragraph regarding the continuation of all preventative measures and paragraph “Although it is not now mandatory.....”. - PRW



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